

## **Web Demo Summary**

See for yourself how a live, instructor-led Crystal Reports training class uses state-of-the-art web conferencing technology to make online training just as effective as traditional classroom training. You will also see why Crystal Reports is considered the best reporting software on the market.

## **Web Training Benefits?**

- Hands on exercises are performed throughout the class.
- On-Line classes are more cost effective (Saving of \$250 per student, compared to classroom cost).
- 90 days of free email support on everything covered in class. When you have problems or issues after class, send them to our support analyst. We're here to help after the class.
- Students can watch the instructor help others with issues that arise during class.

## **Demo Duration?**

The demonstration should last from 15 to 30 minutes.

### ▶ On-Line Instructor Led Training - What to expect?

- These classes are 2 ½+ hour sessions.
- One in the morning and one in the afternoon for two consecutive days.
- Class Start Times by Time Zone:
  - ◆ Eastern Time - 9:30 a.m. - 12:00 p.m. and 2:00 p.m. - 4:30 p.m.
  - ◆ Central Time - 8:30 a.m. - 11:00 a.m. and 1:00 p.m. - 3:30 p.m.
  - ◆ Mountain Time - 9:30 a.m. - 12:00 p.m. and 2:00 p.m. - 4:30 p.m.
  - ◆ Pacific Time - 8:30 a.m. - 11:00 a.m. and 1:00 p.m. - 3:30 p.m.
- You dial into a conference call center where you hear and interact with the instructor.
- A training manual is included.
- Hands-on exercises are performed throughout the entire training.
- Should you have any problems, the instructor can take control or view your computer (with your permission) to help solve them.
- 90 Days Free email Support after class

### ▶ Our On-Line Instructor Led Guarantee

- If you're not completely satisfied with the training during our first morning session, we will refund your money no questions asked.

### ▶ Class Prerequisites

- Student should have basic understanding of file tables and fields and be able to navigate within a windows environment.